

<b>Healthier Communities Select Committee</b>		
Title	Response from the Health and Wellbeing Board to matters referred by the Healthier Communities Select Committee ( <a href="#">Healthwatch Report</a> )	
Key Decision	No	Item No. 3
Ward	All	
Contributors	Chief Officer, Lewisham Clinical Commissioning Group	
Class	Part 1	Date: 13 September 2016

## 1. Purpose

- 1.1 To report to members the response given at the Health and Wellbeing Board to recommendations made by the Committee on 18 May 2016 regarding the report by Healthwatch.

## 2. Recommendations

- 2.1 The Committee is recommended to receive the Board's response to their consideration of the Healthwatch report.

## 3. Background

- 3.1 The Health and Wellbeing Board considered the report entitled *The Polish Community and Access to Health and Wellbeing Services in Lewisham* at the meeting held on 19 July 2016.

## 4. Response by the Health and Wellbeing Board

- 4.1 The Health and Wellbeing Board is unable to undertake independent research to explore the issues raised within the report, as it does not have a dedicated budget.
- 4.2 However, Lewisham Clinical Commissioning Group has already formally responded to Healthwatch on the report, as the main focus of issues raised within the report relate to Primary Care services. This response includes proposals to improve engagement and signposting of healthcare services within Polish communities. This will be in addition to Tamil and Vietnamese communities where similar Healthwatch reports have been produced, though these communities are not covered within the scope of the Committee's referral.
- 4.3 The Communication and Engagement Plan for the Urgent and Emergency Care Model will include measures to engage harder-to-reach or seldom-heard communities, including the communities identified and reported on by Healthwatch. This will come to the Health and Wellbeing Board for review and comment later in the year.

### Originator

If you have any queries on this report, please contact Stewart Snellgrove, Principal Officer, 020 8314 9308.